



## Privacy and Cookie Policy

Campers Brabant is committed to ensuring that your privacy is protected. This privacy policy explains how we use the information we collect about you, how you can instruct us if you prefer to limit the use of that information and procedures that we have in place to safeguard your privacy.

### 1. Usage of our services

When you submit an order for campervan or motorhome hire to us we need to know your name, postal address, e-mail address, birthday, amount of travelers and telephone number. We also need to know details of your travel arrangements e.g.: flight arrival times and location. Later we will send you a request to login to our website and submit more information like passport number and Driving license details.

We gather this information to allow us to process any orders you may make and arrange collection. The relevant information is then used by us and ONLY US, to confirm your order and process your reservation and to communicate with you on any matter relating to your order and the provision of the camper hire in general.

We may also use aggregate information and statistics for the purposes of monitoring website usage in order to help us develop the website and our services and may provide such aggregate information to third parties. These statistics will not include information that can be used to identify any individual.

### 2. Third Party

We will NOT sell your private information to third parties. We will ONLY use your information to process the reservation and during your rental period. In special situations your private information MAY be given/send to an official institute like our insurance company for legal purposes.

### 3. Cookies

Cookies are small data files that a Web server asks your computer to store. When a cookie is stored on your computer, it makes it possible for a Web site to provide you with personalized service.

The cookies on this site do not collect any personal information but are used for the system to function correctly.

If you do not wish to accept new cookies or wish to disable cookies altogether, you can set your Internet browser accordingly using its menu bar and this will not affect your use of our site.

## 4. Security

The Internet is not a secure medium. However we have put in place various security procedures as set out in this policy.

Our website runs behind a firewall and the data we collect is secured in a SQL DB. A SSL is used when we collect details; this means that the data to and from the server to you pc cannot be stolen. Please see our HTTPS symbol. Which is a secure lock.

We also keep your information confidential. The internal procedures of Campers Brabant cover the storage, access and disclosure of your information.

We also have the facility to process orders by telephone. If we process your order by telephone we will destroy and shred all info from our office.

## 5. Communication

By submitting your information you consent to the use of that information as set out in this policy. If we change our privacy policy we will post the changes on this page, and may place notices on other pages of the website, so that you may be aware of the information we collect and how we use it at all times. We will also e-mail you should we make any changes so that you may consent to our use of your information in that way. Continued use of the service will signify that you agree to any such changes.

## 6. Changes

If any of the information that you have provided to Campers Brabant changes, for example if you change your e-mail address, name or payment details or if you wish to cancel your order, please let us know the correct details by sending an e-mail to [info@campersbrabant.nl](mailto:info@campersbrabant.nl)

## 7. Question and Feedback

We welcome your views about our website and our privacy policy. If you would like to contact us with any queries or comments please send e-mail to: [info@campersbrabant.nl](mailto:info@campersbrabant.nl)

Campers Brabant  
Jacob van Maerlantstraat 86  
5216 JM 's-Hertogenbosch  
Tel: +31 8506 53043  
[info@campersbrabant.nl](mailto:info@campersbrabant.nl)  
[info@discovereuropebycamper.com](mailto:info@discovereuropebycamper.com)